The Young Americans College of the Performing Arts

Student Services Department Annual Report (Updated 6/29/15)

Student Services Mission: To advocate for students and support student learning and student achievement.

Department Function	How Supports College mission
New Student Orientation	**Prepares students for the YA and college lifestyle which facilitates greater learning outcomes.**
Freshman Advising	**Promotes a greater quality of student learning during the first semester of college.**
Success Coaching	**Promotes consistent learning.**
Tutoring Centers	**Ensures a student achievement consistency.**
Counseling	**Advocates for student mental health.**
Student Housing	**Promotes strong learning environment.**
Satisfactory Academic Performance	**Promotes students academic learning and ensures consistency.**

Main Data Points

Data Point	Current Year Result	2 years prior result	1 year prior result	Goal for next year
Student Course Completion Rate	**95%**	**95%**	**94%**	**90%**
Student Degree Completion Rate	**21%**	**43%**	**42%**	**30%**
Number of Degrees awarded, by program	**MOT= 15** **CERT = 6** **AA = 6** **AA, Vocal = 3** **AA, Acting = 3**	**MOT= 15** **CERT = 37**	**MOT= 22** **CERT = 30**	**MOT= 18** **CERT = 21**
Fall to Fall Retention Rate, AA seeking	**88%**	**N/A**	**N/A**	**85%**
Freshman persistence Rate, Fall to Spring	**100%**	**95%**	**95%**	**92%**
Sophomore Persistence Rate, Fall to Spring	**90%**	**91%**	**70%**	**80%**
Freshman Student Satisfaction	**94%**	**NA**	**NA**	**95%**
Graduate Student Satisfaction	**Pending**	**Pending**	**Pending**	**80%**
Institutional Cumulative GPA	**3.19**	**3.57**	**3.27**	**3.2**

For Academic Year 2014-2015. Written by Travis Goode, Dean of Students.

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1. ***Provide a narrative on the department activities for the current academic year. Please reference goals and activities from prior year annual report and main data point results. Also include how you used data results to implement activities to improve results.***

Freshman early classes: Weekend Excursions

Visit Carlsbad and see Summer Camp Show *(Transportation needed)*

Universal City Walk *(Transportation needed)*

Big Bear Lake *(Transportation and picnic lunch needed)*

Beach Day *(Transportation and picnic lunch needed)*

All students Activities: *Based on our surveys, the main issue facing our student body is stress due to our intense schedule. The following activities have been successful in the past in giving our students a night of fun and release while still promoting a safe family style campus atmosphere.*

Monthly Movie Night in Studio, Halloween Party, Christmas Party, Spring Prom

2. ***Define the annual goals for your department for the upcoming academic year.***

Goal	Activities Linked to Goal	Relationship to College mission and strategic vision
Keep Student Satisfaction Rate above 90%	Activities listed above and more	Encouraging students to interact in nonacademic and production activities will strengthen the team aspect of the college and ultimately support student learning and achievement.
Get Freshman Fall Retention Rates to 80%	Activities listed above	Giving the students the ability to unwind and release during the intense semester will likely increase retention rates.
Increase Student Average GPA	Increased RA and Teacher engagement with Students	An increase in academic interaction outside of the class

	outside of normal class hours.	room will increase student learning and achievement.

3. *List, in order of importance, requests for new or replacement staff, faculty or support staff, needed. Explain the reason for needing the position and provide brief description of role and responsibilities.*

Position Title	Reason	Description of role and responsibilities
4 Paid RAs	Due to the intense scheduling of classes and rehearsals, full time RAs are vital to the success of the student body. In addition, full time RAs will be able to assist college staff on a consistent basis.	Promote a healthy, safe, and productive living environment. Act as academic tutors to students in need. Assist college staff with recruitment, social media, public relations, and administrative tasks.
On Call licensed Psychologist or Mental Health Specialist	Current staffing makes it difficult to deal with the increased student mental issues the department faced in the previous year. Adding additional mental support will alleviate pressure on the current staff to deal with situations in which they are not legally qualified to address.	Be available up to two days a week to meet with students as a mental health counselor or psychologist.

4. *List, in order of importance, requests for equipment and technology not supported by current budget.*

Item Description	Why It is Needed	Cost Per Item	Number Requested	Total Cost
NA				

5. List, in order of importance, request for professional development not supported by current budget, whether or not they incur a direct cost.

Development Need	Why It is Needed	Cost Per Item	Number Requested	Total Cost
"Strength Finder" Leadership Training of RAs	It is important for young leaders to be able to identify their leadership strengths and weaknesses in order in be effective leaders while still learning and growing as people. This program is a effective tool to promote healthy leadership growth.	$80	4-8	$320 - $640

6. List, in order of importance, requests for other needs or support services that did not fit into prior categories.

Need	Why It is Needed	Any Estimated Costs
Student Activities (listed on 2nd page)	Allows for release from intense schedule.	$900 ($300 per event)
Freshman CA excursions	Introduce students to Southern California and promote togetherness and team spirit.	$8000